

# Accessibility Statement for Liftshare

Liftshare is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

## Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Liftshare is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

## Feedback

We welcome your feedback on the accessibility of Liftshare. Please let us know if you encounter accessibility barriers on Liftshare:

- Phone: 01603 389321
- E-mail: [it@liftshare.com](mailto:it@liftshare.com)
- Postal address: 4 Duke Street, Norwich, Norfolk, NR3 3AJ

We try to respond to feedback within 5 business days.

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This statement was created on the 19<sup>th</sup> August 2020.